# The Hertfordshire Headteacher Updates June 2019

## Programme

Refreshments on arrival		
Hertfordshire perspective	Jenny Coles/Simon Newland/	
	Tania Rawle	
Ofsted Pilot Inspection Feedback	Emma Flawn, Camps Hill Primary School	
	Rob Staples, Fairlands Primary School	
Virtual School update	Andrew Martin	
Admission Appeals	Liz Houghton	
Specialist Provision	Sally Glossop	
Safeguarding update	Frazer Smith	
HR updates	David Windridge	
Future Workforce programme	Emily Austin	



# The Hertfordshire Headteacher Updates June 2019

Hertfordshire Perspective

Jenny Coles – Director of Children's Services Simon Newland – Operations Director, Education Tania Rawle – Head of Standards and Accountability

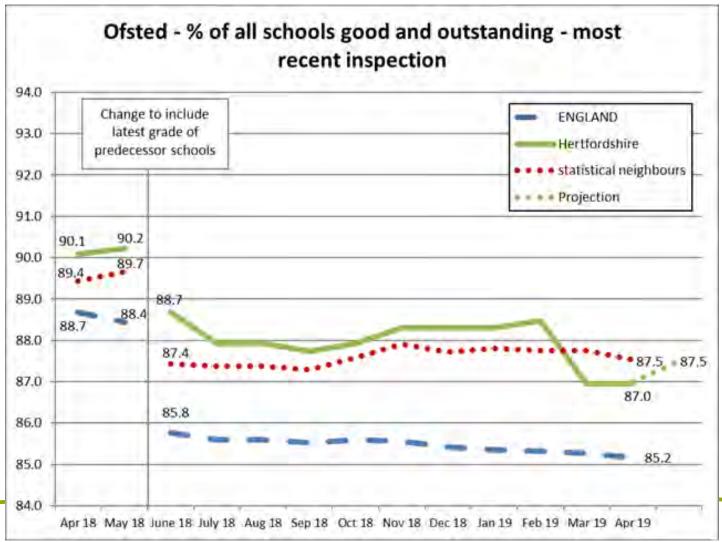


## A new format for Heads Updates

- Ofsted updates from HfL inspectors
- DfE Updates on the Bulletin
- Dedicated slot for SEND
- More, shorter sessions
- Occasional sessions on key topics led by Heads
- This time Emma and Rob on their Pilot Inspections



## Ofsted: Latest G & O Schools





## Headteacher recruitment reminder

Letter gone out to Chairs of Governors to remind them that we would expect:

- All permanent Headship appointments to be nationally advertised
- HfL commissioned to attend and advise on recruitment panels for Heads as representatives of the LA
- HfL to be involved in decisions about temporary cover



## **Payroll**

Current SERCO contract to end in April 2020

HCC likely to reprocure/provide in its current form something open to schools

Looking to see whether there is scope to develop and alternative offer for schools that would be better v.f.m.

Schools and SBMs likely to be involved in the autumn



## Dialogue visits

- Additional letter and FAQ sent
- Visits well underway, esp. in Secondary and Special
- Positive feedback from visits
- Extended timeline for visits
- All schools to be notified soon of which term they will be visited in
- Before end of term will be notified when and by whom



## Schools funding

- Lobbying activity continuing
- MP visits
- Responding to call for evidence on HLN funding
- Continue to make points round the £6,000 contribution



# Hertfordshire Schools Apprenticeship Levy Statistics



# Apprenticeship Qualifications Delivered Across Hertfordshire Schools

## 2017-18 School Year:

 125 Apprenticeship Qualifications were delivered across 79 Schools

## 2018-19 School Year – September to May:

 133 Apprenticeship Qualifications being delivered across 77 Schools to date



## Apprenticeship Qualifications Being Delivered Across Hertfordshire Schools by Subject

Qualification	2017/2018 school year	2018/2019 school year
Activity Leadership Level 2	25	12
Business & Professional Administration Level 4		1
Business Administration Level 2		2
Business Administration Level 3 Standard	2	2
Children and Young People's Work Force Level 2	9	2
Children and Young People's Work Force Level - Early Years Educator Level 3	4	9
Community Activator Coach Level 2		5
Digital Industries Infrastructure Technician Level 3	7	1
Facilities Management Level 3	1	
School Business Professional Level 4		9
Supporting Teaching and Learning in Physical Education and School Sport Level 3	32	20
Supporting Teaching and Learning in Schools Level 2	20	16
Supporting Teaching and Learning in Schools Level 3	25	24
Teaching Assistant Standard Level 3		30
Total Qualifications	125	133

## Questions



# The Hertfordshire Headteacher Updates June 2019

Ofsted Pilot Feedback

Robert Staples, Headteacher: Fairlands Primary School Emma Flawn, Headteacher, Camps Hill Primary School



## The pilot

- Over 200 schools nationally have been involved in piloting the revised Ofsted framework
- …'Friendly' pilot inspection!
- Section 5 two day
- Onsite preparation approach was used, now replaced with 90 minute preparatory telephone call
- Over tariffed
- Clear message about workload & impact on staff



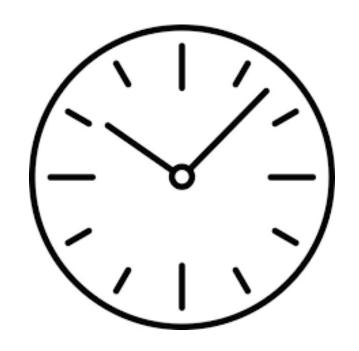
## Perspective warning...





## How are you spending your time?

Me		
before inspection		
Data	30%	
Books	10%	
Reading	5%	
Pupil voice	10%	
Leadership	25%	
Lessons	20%	



What happened		
during inspection		
Data	2%	
Books	15%	
Reading	18%	
Pupil voice	15%	
Leadership	20%	
Lessons	30%	



## The curriculum conversation

- Inspectors will be asking:
  - What are you aiming for within your curriculum?
  - Why is the curriculum designed in this way? How does this meet the needs of the child and the community?
  - What are the concepts and principles that are threaded through your whole curriculum?
  - Can you demonstrate how expectations of knowledge and skills are getting incrementally harder?
  - Show me the impact of your leadership in work/books
  - How are you assuring yourself the curriculum is having the impact you need it to? Equally across all subjects?
  - What is your strongest subject? Weakest?



## What had we done in preparation?

- Three I's: Staff training/Stakeholders discussion
- 25 indicators of curriculum quality
- Reviewed and revised our vision statement
- Agreed what 'great teaching' and 'great learning' look like
- Reviewed our 'progression of skills' documents
- Mapped out inclusion, safeguarding, hidden curriculum, events & enrichment opportunities
- Published information online and to parents
- Coaching with staff
- Governor 'crib' sheet



## Curriculum Map - Fairlands

#### Intent

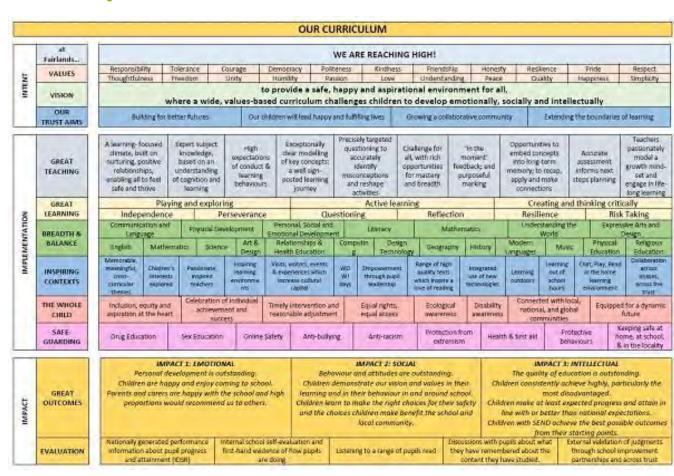
- Values
- Vision
- Trust Aims

#### Implementation

- Great teaching
- Great learning
- Breadth & balance
- Inspiring contexts
- · The Whole Child
- Safeguarding

#### **Impact**

- Great outcomes
- Evaluating the curriculum





## Curriculum Map - Camps Hill

#### Intent

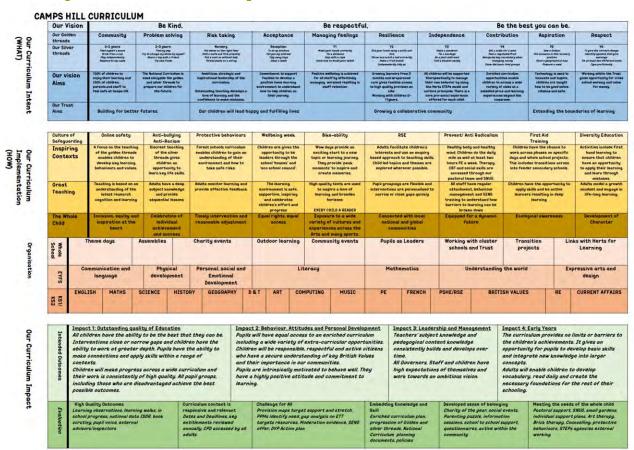
- Vision
- Golden\silver threads
- Trust Aims

#### Implementation

- Great teaching
- Breadth & balance
- Inspiring contexts
- The Whole Child
- Safeguarding

#### **Impact**

- Intended outcomes
- Evaluating the curriculum





## Individual curriculum leader interviews

#### INTENT

- What are you trying to achieve through your curriculum area?
- What aims have you set out in your curriculum?
- How is your curriculum designed, including the knowledge and skills to be gained at each stage of learning?

#### IMPACT

- How do you evaluate the knowledge and skills pupils have gained in your curriculum area?
- How are you held to account for achievement in your subject?
- How often do you collect data and how is it used?
- How do you monitor ATTAINMENT & PROGRESS in your subject?
- What are the key issues relating to attainment/progress, including variations for different groups?



## Individual curriculum leader interviews

#### IMPLEMENTATION:

- How successful are the processes, polices and teaching methods that are used to deliver your curriculum aims?
- What are the strengths in teaching in your subject?
- What PDMs / coaching / INSET / advisory support have you delivered recently?
- When was action plan & policy last reviewed and what was impact?
- What is the impact of resource decisions you have made?
- Give an example of the impact of an action you have taken recently, linked to monitoring you have done.
- As a curriculum leader, how do you contribute to a strong safeguarding culture?



## Deep dives

Will they find a wreck?



...or will they find treasure?



## **Deep Dives**

- Early reading and maths
- Phonics across EYFS and KS1
- Maths due to improved progress scores on IDSR
- Girls maths
- Writing across foundation subjects
- Progress of disadvantaged
- Science, as better than average progress between KS1 and KS2
- History





## Gathering evidence during inspection...

- Learning observations
- Book looks
- Listening to readers cusp children
- Focus on children not passing phonics in Y2, Y3
- Pupil voice with books after learning observations
- Pupils voice on curriculum, cultural capital
- Pupil voice on safeguarding
- Staff voice (in feedback sessions)



## Attendance & exclusions

- These two areas impacted on judgement of all areas.
- Emphasis on data for those pupils with SEND and EHC Plans.
- Case studies required for those pupils with poor attendance or fixed term exclusions - last three years.
- What has changed for these children over time?



## Safeguarding

- Section 128 checks for all staff working with children including key workers and SBM.
- Asked to see records for a child on a child protection plan (or the latest) to track experience of children at risk of harm.
- Checking for strong engagement with external agencies and early help.
- Had all actions had been followed up and any referrals had responses?
- Increased focused on online safety/cyber bullying.



## Wellbeing and workload

- Actions tracked from staff questionnaires and impact measured.
- Evidence of proactive approaches to reducing workload of leadership and all staff.
- Expectations about the amount of data input required from leadership.



What is a day like for a child at this

school?





## Questions



# The Hertfordshire Headteacher Updates June 2019

### Virtual School:

Attachment Aware Toolkit and the Pupil Premium Plus Awards

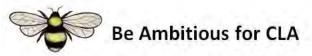
### **Andrew Martin**

Lead Education Adviser for the Achievement of Children Looked After, Secondary Phase



# Attachment and Trauma Aware Training for Schools







## Virtual School Website



Enter Keywords Search





www.hertfordshire.gov.uk/virtualschool



## Training is part of a Toolkit

This toolkit has been developed in response to a need to develop attachment and trauma aware schools. The training is designed to be delivered to all staff in a school, teaching staff, support staff and non-teaching staff including governors, midday supervisory staff, site staff and secretarial staff.



## The Attachment and Trauma Aware Toolkit

A presentation

Extensive supporting notes

Links to a toolkit of documents

Guidance for a review of behaviour policy



# The Attachment Aware and Trauma Informed toolkit









## **BU2Z Awards:**

## Bringing Under Achievement 2 Zero

#### A new way to share best practice

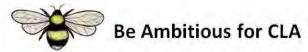
Case Study applications made via Part 3 of the CLASEF and a SMART Survey on the website: <a href="https://www.hertfordshire.gov.uk/virtualschool">www.hertfordshire.gov.uk/virtualschool</a>

Awards and prize's for winning schools entering a best practice case study on the use of PP+ Prizes of £2500 for two winning schools Prizes of £1000 for schools that are runners-up All schools that enter will be put into a prize draw and three schools at random will be awarded a £200 prize

#### Closing date for entries 31st July 2019

The presentations and the Prize draw will be made at the Designated Teachers Conference on 23rd October 2019

The Awards Judging Panel will be the Virtual School Governing Body







## Survey

Children's Services are conducting a review of the referrals process into the Multi Agency Safeguarding Hub.

If you or your DSL would like to contribute your views of making a safeguarding referral, please complete the online survey

https://surveys.hertfordshire.gov.uk/s/ISMV7/





## Questions



## The Hertfordshire Headteacher Updates June 2019

## **School Admission Appeals**

Liz Houghton Independent School Appeals Manager 01992 588548

school.appeals@hertfordshire.gov.uk



## Types Of Appeal

#### Secondary Transfer

National allocation day 1 March – appeals heard between May – mid June

#### Primary Reception

National allocation day 16 April – appeals heard between end of May - July

#### In year

Throughout the year

### Decision making

Two types of appeal – two stage and infant class size (ICS) Multiple appeals for the same school and year group



# Hertfordshire Appeal Statistics 2017/18

	Secondary	Primary	In year
Lodged	739	318	881
Heard	491	178	489
Offered	106	55	211
Withdrawn	142	85	181
Upheld	86	15	147
Rejected	405	163	342



## **Constitution of Panels**

#### Lay members

"Someone without personal experience in the management of any school or provision of education in any school, except as a school governor or in another voluntary capacity."

#### Member with Experience in Education

"People who have experience in education, who are acquainted with educational conditions in the local authority area, or who are parents of registered pupils at school."

#### Clerks

Must be legally trained and independent of the schools concerned.



## Opportunities for Governors

#### Applying to join the panels

Panel membership is reviewed every year and currently a number of governors serve on the panels. We would welcome further applications.

#### Training requirements

Initial mandatory training before serving and then annual updates

#### Time commitment

Varies throughout the year but during the Summer term there is an increased demand.



## Questions



# The Hertfordshire Headteacher Updates June 2019

**Specialist Provision Update** 

Sally Glossop

Strategic Lead for SEND (Interim)

ISL Area Lead North Herts and Stevenage



# Specialist Provision Capital Funding Projects



- Currently work has focused on identifying opportunities to increase capacity in our special schools – if you put in a bid these will be considered in the next round, if they fit with recommendations from the specialist provision workstream
- There are projects planned for implementation October 2019 including, replacing demountables, and other infrastructure projects
- We have identified a long term strategy
- We also recognise that much needs to be done to support mainstream schools in meeting the needs of all pupils



## Free School

Secondary (including post 16)

Co Educational

Complex Needs that include:

- ASC or significant Social and Communication Difficulties
- High anxiety and/or mental health issues with behaviour that can be challenging

Role in community of schools (outreach) and supporting a graduated approach

Supporting delivery of service for pupils with medical needs who may not be accessing a full time education



## Specialist Advice and Support Service Current Picture

- There has been a review and Gemma Wishart is the project lead
- We are supporting with the ENF additional funding for pupils waiting for Special School place this means that those with SLD will get support, those waiting for LD or SEMH will need to go through ENF panel but it is expected that this would be agreed



## Impact on Herts overall outcomes

- Improving outcomes for SEND pupils
- Improving attendance of SEND pupils
- Reducing exclusions of SEND pupils
- Reducing representation of SEND pupils in NEET figures
- Delivering the aspirations of the SEND Strategy
- Delivering Hertfordshire's Outcome Bees



## Questions



## The Hertfordshire Headteacher Updates June 2019

Safeguarding Update

Frazer Smith

Team Manager: LADO and CPSLO



## New online CP Contact form launched

#### Aim:

- To provide you with a user friendly experience.
- To give you a simplified process and structured format for informing us of concerns about a child.
- To reduce the amount of repeat or chase up enquiries you have to make.
- To inform you what we need to progress a contact.



## New online CP Contact form launched

- Form was launched on 28<sup>th</sup> May 2019.
- The form will be located online at: www.hertfordshire.gov.uk/childprotection
- You must create an account first. This is a simple process to sign up.
- Schools/colleges can choose how many accounts they need.



### New online CP Contact form launched

- Once signed up, you can submit as many contacts as needed on the one account.
- There are mandatory fields, this information is required to be able to submit the form.
- Once submitted, you will receive a unique reference number.
- Guidance video available -<u>http://www.thegrid.org.uk/info/welfare/child\_protection/index\_shtml</u>



## Children's Wishes and Feelings

- Joint piece of work between MASH and CPSLO Team.
- Aim to provide schools with support/guidance around clarifying information/speaking to children where there may be safeguarding concerns.
- Resources will be emailed when finalised.





### Voice of the Child

- Primarily for use in EYFS
- Listening to children to assist in safeguarding
- Different approaches and resources

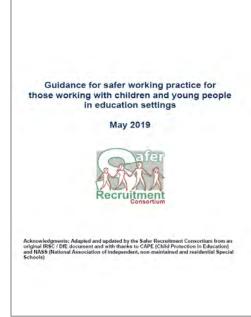


 Available at: <a href="https://www.hertfordshirefamiliesfirst.org.uk/may-2019/current-news/voice-of-the-child-and-young-person">https://www.hertfordshirefamiliesfirst.org.uk/may-2019/current-news/voice-of-the-child-and-young-person</a>



## Updated Safer Working Practice Guidance

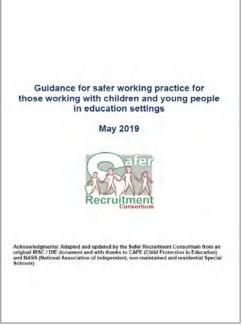
- Confidentiality (GDPR)
- The Childcare (Disqualification)
   Regulations 2018
- Turning off 3G/4G data access when on school premises
- OEAP updated guidance (transporting)
- Not taking images of injuries following disclosure
- Not taking audio recording of disclosure





## Updated Safer Working Practice Guidance

- Comply with the setting's policy on spiritual, moral, social, cultural (SMSC) – British Values
- OEAP updated guidance (transporting young people)
- DfE Health and Safety Guidance/ Outdoor Education Advisers' Panel (Educational Visits)





## **School Safeguarding Communication**

Hertfordshire School Number	
Does your school use Microsoft Outlook for all email communications with professionals?	Yes/No
Please state the designated email you would like all email communications (as stated above) to be sent to.	e.g. <u>head@grangehill.herts.sch.uk</u> or <u>safeguarding@grangehill.herts.sch.uk</u>
Does your school have Wi-Fi access that is accessible to visitors?	
Does your school have an area where Children's Services Staff can work via Wi-Fi?	



## Questions



# The Hertfordshire Headteacher Updates June 2019

HR update

Dave Windridge
HFL Head of Business Services



## HR Service desk – Spring term 2019

- 909 new queries received
- +34% on same term 2018
- 85% of queries resolved same day

#### **Trending topics**

1<sup>st</sup> III health – GP certificates, returning to work

**2**<sup>nd</sup> Flexible working – dealing with requests and terms & conditions of employment

**3**<sup>rd</sup> Recruitment – advertising & conditional job offers



## Policy & Portal Update

#### On the portal this last term .....

- Updates to Health & Attendance Policy
- Safer Recruitment Policy
- Brexit implications for EU citizens
- Employing agency workers guidance
- Immigration and illegal working
- Pregnancy risk assessment
- Death in service toolkit
- Fixed term contracts guidance and toolkit
- Training and education sponsorship guidance
- Unauthorised absence toolkit

#### Coming soon... (Summer 19)

- ➤ Guidance on Co-Headships
- Guidance on ill health retirement
- Notice periods for school staff
- SENCo Award guidance
- Updated guidance for disciplinary hearings
- Note: The stress risk assessment document has been given a new name, it's now called the Wellbeing Action Plan and is stored in the HR portal under wellbeing



## Pay update

#### Non-teaching support staff 'PRI'

- National review of hourly rates were cascaded in April
- Now in appraisal window to review 2018/19 performance
- Portal open until December payroll to enter increments (PRI) on SAP for schools in-scope
- Guidance documents refreshed on Grid; communicated via School Bulletin

#### Teaching staff 'PRP'

- No visibility yet on STRB 2019/20 recommendations acknowledging Govt evidence
- Any reviews will be effective (backdated) from 1/9/19 and should be performance-related
- As last year, portal window kept until March for schools to input will open 1<sup>st</sup> October
  - recognising the need for GB ratification of school recomms and HT Appraisal
  - NB Drop-downs removed: will now require free text salary figure to be entered
- Comms will be provided to guide School leaders & GBs during Autumn term



## Pay update - continued

#### From Serco working-group:

- Pre-run payroll report prior to final BACS release
- Successfully trialled with 9 pilot schools
- Available for Academies from May 2019 payroll run
- 24hr 'live' window for school to flag key issues (starters, leavers)
- Road-testing Academies prior to rollout to all

#### Recent schools questionnaire – thankyou

- Helping to inform HCC considerations for 2021+ provision
- More details to follow in due course



## **Brexit**

The Home Office has published new guidance on right to work checks and the immigration status of EU, EEA and Swiss citizens and their family members working in the UK after Brexit.

- In short, there will be no change to the way EU, EEA & Swiss citizens prove their right to work until 1 January 2021:
- Until 1 January 2021, EU, EEA and Swiss citizens will continue to be able to prove their right to work in the UK as they do now, for example by showing a passport or national identity card;
- Alternatively, they may choose to use the Home Office online service if they've been granted status under the (now fully live) EU Settlement Scheme but employers cannot require them to do so. Employers do not have to check whether their existing employees have status under the EU Settlement Scheme;
- This remains the same if the UK leaves the EU without a deal.
- From 1 January 2021, new guidance will apply for right to work checks. This will be issued by the Home Office in due course.

https://www.gov.uk/guidance/employing-eu-eea-and-swiss-citizens-and-their-family-members-after-brexit



### Recruitment Common Good





## Supply teachers

The current Hertfordshire framework that we have will be ending later this year;

- Randstad
- Step teachers

https://www.thegrid.org.uk/schoolworkforce/teachers/supply/index.shtml

- Herts for Learning is considering how it may be able to support schools with regards to supply teachers and working with partnered agencies in the future.
- We also know many schools utilise CCS (Crown Frameworks) accessible now
- Thankyou to schools who participated in our recent survey request.
- We are working towards having an updated provision for later this year



## HFL Occupational Health

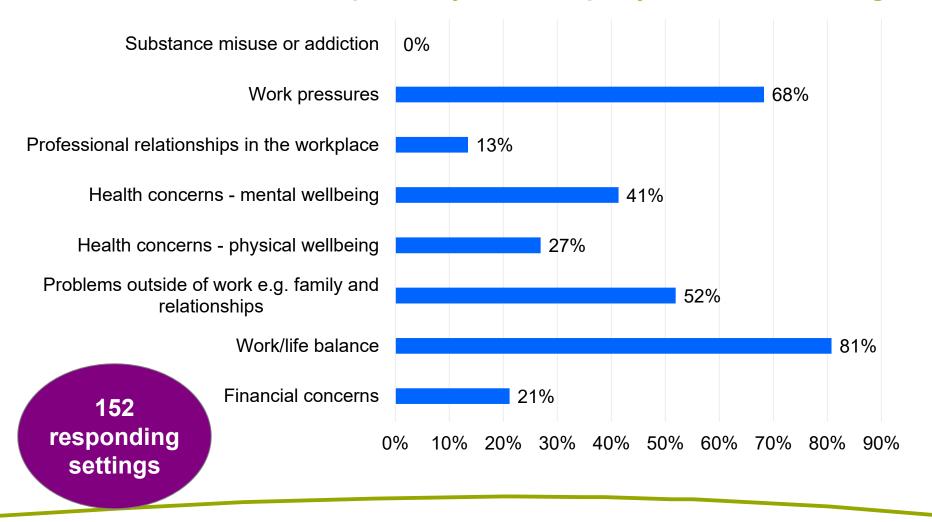


- Thank you to signed up settings
- Please refer to the User guide on our HR webpages secure portal
- 2<sup>nd</sup> user facility available to e.g. prevent shared passwords
- Appointment booking turnaround & DNAs improving
- Pre and post calls directly with OH team
  - Built into the Service offer
  - There for you to get more out of the process!
- Feedback facility after each use

Helpline: 01438 310060 or OH.HfL@optimahealth.co.uk



### We asked: What impacts your employees' wellbeing?





### Some of the themes we took....

- 25% of respondents were familiar with what an EAP can offer
  - Yet 52% actually sign up to an EAP... eg. workplace wellness
- 65% of respondents were interested in holding an accreditation for staff wellbeing
- 56% of respondents had a wellbeing lead for staff
- 81% of respondents were interested in attending a wellbeing event held by HfL
  - Popular topics: mental health, professional relationships and physical health

So what? Watch this space for Autumn



## Reminder of upcoming courses

Strategic absence management	26/06/2019
Appraisal and capability workshop	02/07/2019
School Business termly briefing	24/09/2019
Carrying out the role of the Data Protection Officer (DPO)	30/09/2019
Appraisal and capability workshop	03/10/2019
Essential introduction to HR for school leaders	08/10/2019
Single Central Record training	09/10/2019
Staff conduct & discipline training for managers	07/11/2019
Strategic absence management	14/11/2019
Communication styles	21/11/2019
Single Central Record training	21/11/2019
Health and safety for school business managers	02/12/2019



## Questions



# Head Teacher Update June 2019

Future Workforce Project

Emily Austin
Senior Manager Human Resources



## **Project Drivers**

- High employment levels
   & competitive jobs market
- Attitudes about how people want to work is changing.
- Changing expectations from citizens and the workforce
- Feedback from managers and employees – pay / progression / terms

## **Project Aims**

- Remain an employer of choice
- Future proof our job and reward structures
- Increase productivity
- Embrace the opportunities new digital technology offers us
- Respond to feedback



## **Future Workforce Scope/Remit and Timelines**

#### Scope

 NJC Green Book (i.e. school support staff), JNC Youth and Community (terms and conditions), HCC Senior managers (Chief Officers, PMA / PMB & PMC grades).

#### Remit

- Pay / Terms relating to employment
- Job Evaluation / Progression
- Performance Culture

#### **Timelines**

- First Stage Implementation April 2019 March 2021
- Second Stage Implementation 2021/22 TBC



## **Implementation**

- Implementation will be carried out as a 2 stage approach:
  - Stage 1
     HCC Council departments April 2020 Mar 2021
  - Stage 2
     Schools April 2021 March 2022 (TBC)



## **Developing Options ...**

Thinking about the remit of the Future Workforce Project:

- Pay / Terms relating to employment
- Job Evaluation / Progression
- Performance Culture

We would like your feedback on the following points to help develop options:

- 1. What currently stops support staff effectively delivering what you need in your school?
- 2. What would make working in your school better for support staff?
- 3. What support would you or your school need to deliver any of the changes?



## Questions

